



TEXAS
Health and Human
Services

**Texas Department of State
Health Services**

Technical Demo for Open Ordering

February 16, 2022



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Today's Webinar



You will be automatically muted during this webinar.

The chat function will be disabled during the webinar



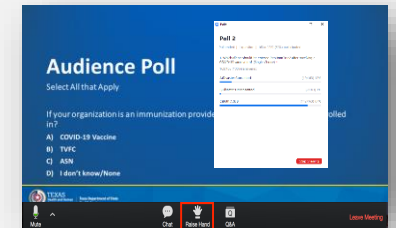
Need to go? Click Leave Meeting to exit the webinar.



Have a question? Type a question to the host and panelists using the Q&A box!



Audience Polls



Watch for our polls throughout today's presentation.



We will share the meeting recording, slides, and transcripts afterwards.



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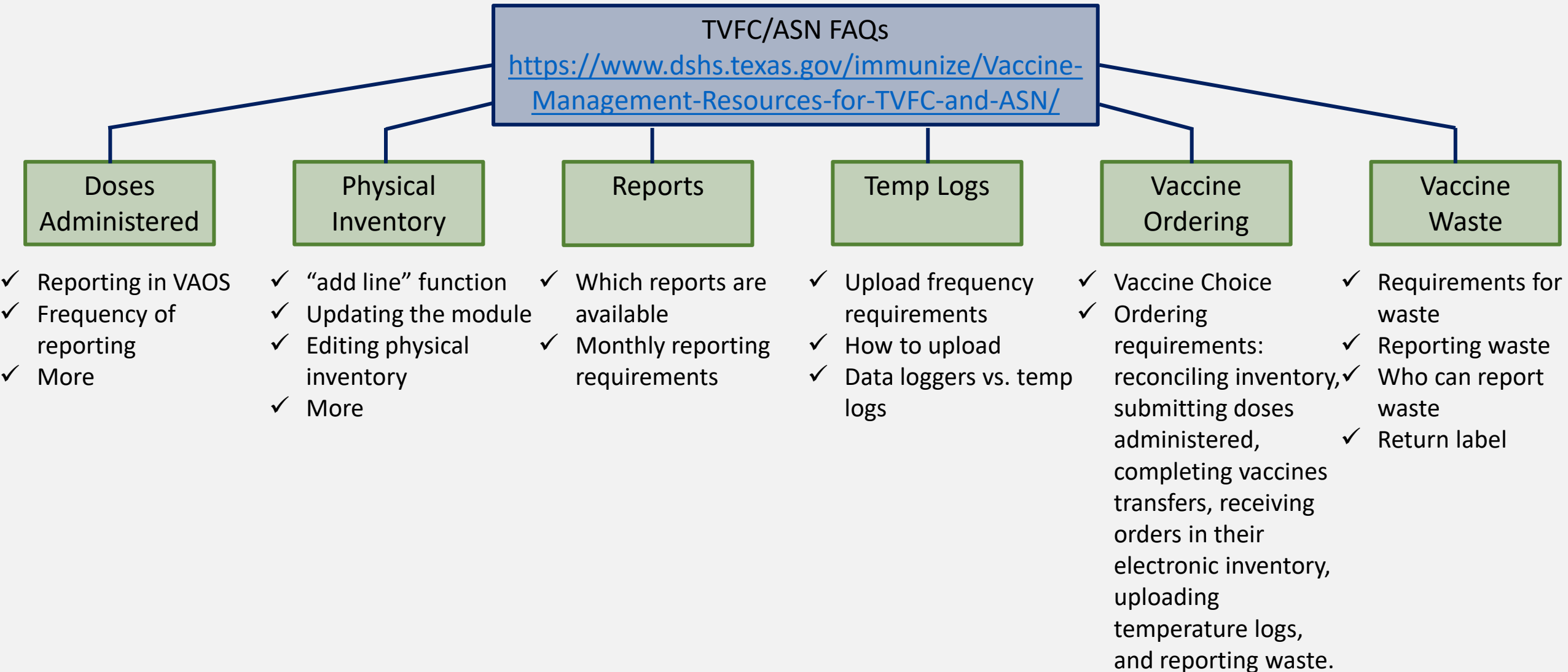
Agenda

| Section | Presented by |
|--|---------------------|
| Agenda FAQ Reminders VAOS Go-Live Update TVFC/ASN Provider Journey in VAOS | <i>Sydney Dixon</i> |
| Live Demos in VAOS <ul style="list-style-type: none">• Open Ordering flow | <i>Rae Plaza</i> |
| TVFC/ASN Provider VAOS Support Discussion and Q&A | <i>Sydney Dixon</i> |



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What is included in the FAQs?



Where to direct my VAOS questions?

I can't login into VAOS and I already reset my password.

Contact

covid19vacmgmt@dshs.texas.gov

I need help ordering my TVFC/ASN vaccines.

Contact my RE or go to

<https://www.dshs.texas.gov/immunize/Vaccine-Management-Resources-for-TVFC-and-ASN/>

I need to change my primary or secondary coordinator.

Contact

VacCallCenter@dshs.Texas.gov

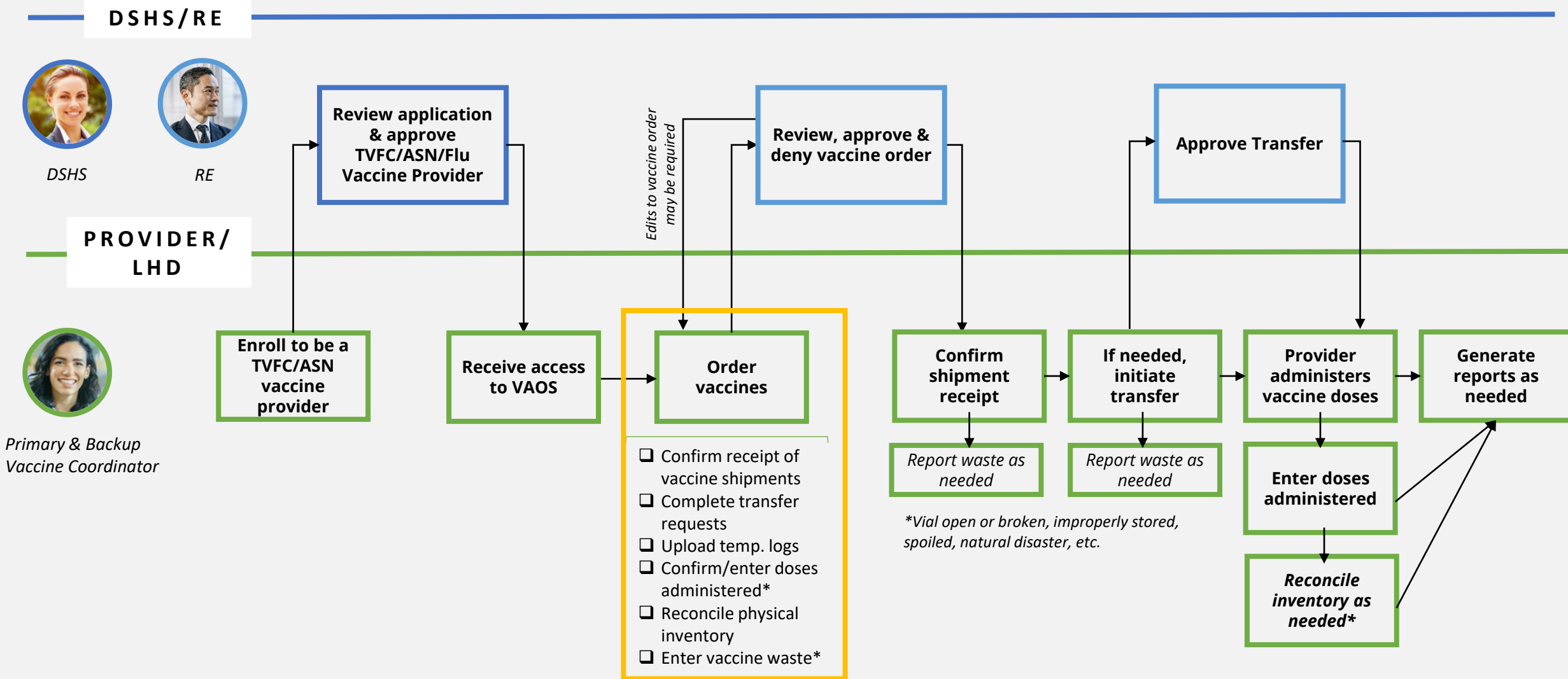
I'm confused on reconciling my physical inventory or confirming vaccine shipments.

Contact my RE or go to

<https://www.dshs.texas.gov/immunize/Vaccine-Management-Resources-for-TVFC-and-ASN/>



TVFC/ASN Provider Journey in VAOS



Non-COVID Go-Live Updates

- If you do not see your inventory, don't "add-line" as the inventory transition from EVI is coming soon.

All inventory is transitioned on a rolling basis so if your re-enrollment was recently approved, then your inventory will be uploaded in the following days. Please hold off on reporting doses administered until all your inventory is accurate.

- The Open Ordering module has been adjusted and all TVFC/ASN providers should be able to order vaccines.
- VAOS Homepage has been fixed to see the correct functionality.



Live Demo of VAOS

- Frequently asked questions surrounding Vaccine Ordering
- Open Ordering flow



Key Actions We'll Review Today:



- ☐ Accessing VAOS from HHS Portal vs. Accessing VAS Dashboards

- ☐ Ordering

- ☐ How to upload my temp log for the first time.
- ☐ Where is my Update Choice button?
- ☐ My facility is not listed on the drop down for Open Ordering.
- ☐ How do I edit an order after submitting?
- ☐ When can I expect my vaccine order?
- ☐ Reasons why my order was denied.
- ☐ What to do if I am unable to view TVFC/ASN vaccines (only given option for Flu)
- ☐ What to do if I am unable to order all vaccines or when a vaccine is removed during review



Objectives:

- ✓ Understand how to make adjustments to VAOS so providers can successfully order



Supplemental Materials:

- Job Aids
 - [Accessing VAOS](#)
 - [Open Ordering](#)
 - [Uploading Temperature Log](#)
- Instructional Videos
 - [Open Ordering](#)
 - [Open Ordering – Short](#)
 - [Update Vaccine Choice](#)

Key Actions We'll Review Today:



☐ How to place a vaccine order in VAOS, including:

- ☐ Confirming shipment receipt
- ☐ Complete transfer requests
- ☐ Upload current temperature logs
- ☐ Enter doses administered
- ☐ Reconcile physical inventory
- ☐ Report waste
- ☐ Update vaccine choice
- ☐ Submit your order



Objectives:

- ✓ Help you get acquainted with VAOS and understand how to navigate the system
- ✓ Demonstrate the steps that providers will take to order vaccines
- ✓ Learn how to upload a temperature log



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VAOS Support

| Resource | Link | |
|-------------------------------------|--|---|
| Job Aids | VAOS Quick Start Guide (PDF) Open Ordering (PDF) Uploading Temperature Logs (PDF) Vaccine Shipments (PDF) Vaccine Transfers (PDF) | Entering Doses Administered (PDF) Reconciling Physical Inventory (PDF) Reporting Waste (PDF) Generating Reports (PDF) |
| Instructional Videos | Open Ordering (04:04) Open Ordering - Short (02:53) Update Vaccine Choice (01:49) Uploading Temp Logs (01:31) Vaccine Shipments | Entering Doses Administered (02:02) Reconciling Physical Inventory (03:31) Reporting Waste (02:08) Generating Reports Vaccine Transfers (02:42) |
| Recorded TVFC/ASN Provider Webinars | Feb. 2, 2022 Recording Slide Presentation (PDF) Jan. 27, 2022 Recording Slide Presentation (PDF) Jan. 20, 2022 Recording Slide Presentation (PDF) | Jan. 12, 2022 Recording Slide Presentation (PDF) Nov. 17, 2021 Recording Slide Presentation (PDF) Nov. 10, 2021 Recording Slide Presentation (PDF) |

Discussion and Q&A



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Thank you!



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